



Faculty of Corporate Training and Development

Two-Day Training Programme on Crisis leadership: Driving Organisational Change in the VUCA World, 21-22 August, 2020

(Please note that all *SOCIAL DISTANCING NORMS* will be strictly followed during the programme.)



***The true test of leadership is how well you function in a crisis.”
- Brian Tracy***

Crisis Leadership: Driving Organisational Change in the VUCA World

Overview

It is commonly believed that leaders of 21st century will be operating in a very different environment best described as VUCA (Volatility, Uncertainty, Complexity and Ambiguity). In this VUCA environment, with the enhanced use of technology and AI (Artificial Intelligence), the mechanical part of the workforce will be taken care of by machines and what will be left for human beings will be the creativity, the judgments, the emotions and other behavioural aspects. Consequently, the human capital which the leaders require to manage will be very different from the earlier days. It will call for an inspirational leadership that will foster a high degree of human mind to get their ideas work for the organisation.

Further with the outbreak of pandemic, VUCA is going to stay with us with an unforeseeable future for business and the economy. In such times of stress, a collaborative leadership will be required to steer the organisation to mitigate anxiety of their employees. The need of the hour is that the leaders must exhibit calm, confidence and a great amount of compassion for the employees and their families.

To address the unprecedented crisis, FCTD has designed a two-day program to deliberate on leadership competencies for meeting the short term and long term challenges of the VUCA world.

Objective

The magnitude of this global crisis imposes a greater responsibility on us to respond effectively by providing you solutions centric approaches for managing the impact of the crisis. On completion of this two-day training programme, executives are expected to develop an understanding of the impact of VUCA environment on their business and get an insight into practical and effective leadership skills to manage crisis and collaboratively bring in change.

Content

- Overview: VUCA environment and its Impact.
- Developing a positive mind-set.
- Leveraging Emotional Intelligence in the difficult times.
- Leading teams effectively through crisis and change.
- Setting up of a War Room : An Action Plan.

Pedagogy

The methodology will be highly interactive with a mix of lecture, discussions, case studies, use of psychometric assessment tools, and experiential learning.

For Whom

Executives at all levels in organisations such as government, public and private sectors, MNCs and NGOs etc.

Fee

Rs. 5000/- per participant (includes Tea/Coffee, Lunch, Academic kit)

For Payment:

| | |
|----------------------------|---------------------------------|
| Name of the Account holder | <i>Prof. (Dr.) S.P. Chauhan</i> |
| Bank | Corporation Bank |
| Branch | Sector-14, Gurgaon |
| Account No: | 044900101001572 |
| IFSC Code | CORP0000449 |

Venue and Date

Date : **Friday 21st & Saturday 22nd August, 2020**

Time - 10 am to 5 pm.

Venue - Training Programme will be held at **Civil Services Officers' Institute, Vinay Marg, Chanakyapuri, New Delhi - 110021 (to be confirmed a week before)**.

Important

- Last date for Receipt of nomination(s): 12th August, 2020
- Substitution from the same organisation may be permitted.
- Nominating organisations are advised to wait for confirmation of nomination(s) before sending their participants for the training programme.
- To confirm your participation in the training programme, an email at fctd.training@gmail.com will be appreciated.
- *For any query, feel free to connect with us on our mobiles 9718153392/ 9625233450 or email id: spchauhan1954@gmail.com; surabhigoyal68@gmail.com*

Faculty

Prof. (Dr.) S.P. Chauhan

Prof. (Dr.) Surabhi Goyal

Our Brief Profile

Prof. (Dr.) S.P. Chauhan
Corporate Trainer and Founder - FCTD
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Dr. Chauhan is a Professor and Corporate Trainer in the area of Organizational Behaviour and Human Resource Management. Earlier he was a Professor, Dean-MDP and Director at Asia-Pacific Institute of Management (AIM), New Delhi. His other academic assignments with other organizations were: Professor at FORE School of Management, Professor at Shri Ram Centre for IR & HR, Director of Centre for Management Development (CMD), Modinagar and Director of Sri Sharada Institute of Indian Management – Research. He has been awarded Ph.D. in Psychology on ‘Professional Obsolescence’ from Panjab University, Chandigarh.

He has authored a book titled - “Effective Leadership: Strategies for Better Results” and published 37 papers in the well known journals like Indian Journal of Industrial Relations, Vision: The Journal of Business Perspective, Management and Change, Global Business Review, Indian Journal of Training and Development, Productivity, Paradigm, Dr. Chauhan has also presented several papers in national and international conferences.

In addition to years of teaching, he has conducted large number of training programmes for organizations such as NTPC, NHPC, ONGC, EIL, NSPCL, BEL, NALCO, Power Grid Corp., IOCL, NDPL, Maruti Udyog Ltd., Sir Ganga Ram Hospital, BPR&D, Whirlpool, DCM Engineering, NBCC, Punjab National Bank etc. He has steered many research projects like - Impact of Change in NDPL, New Delhi; Industrial Scenario and IR Climate in of Uttaranchal State; Performance Indicators of Delhi Police Stations sponsored by Bureau of Police Research Department; HR Policies and Practices for NHPC; and Organizational Climate Survey for NTPC and ONGC.

He has been invited as an expert faculty at various academic institutes like MDI Gurgaon, Institute of Manpower Research (IAMR), Indian Law Institute, Food Corporation of India (FCI), IFFCO, Haryana Institute of Public Administration (HIPA), Fortune Institute of International Business, NTPC, NCERT, Delhi Police Training Centre, AIIMS, Prasar Bharati, CBI Academy Ghaziabad etc.

Dr. Chauhan’s specific areas of expertise are: Personality Profiling, Professional Obsolescence, Developing Positive Attitude, Time Management, Stress Management and Work-Life Balance, Leadership, Managing Change, Team Building and Group Dynamics, Values and Ethics, Conflict Management and Negotiation Skills, Motivation, Emotional Intelligence, Coaching, Counselling and Mentoring, HR Practices etc

Prof. (Dr.) Surabhi Goyal
 Corporate Trainer and Founder - FCTD
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Dr. Surabhi Goyal is a Professor and Corporate Trainer in the area of Soft Skills. She did her Post-Graduate Diploma in Management from IMT Ghaziabad in 1991 and majored in Human Resource Management (HRM) & Marketing and subsequently obtained her Doctorate from Allahabad University in 2000.

Dr. Goyal has over 20 years of experience in academics. She has published many case studies and articles which supplement her classroom teaching materials. She is a deep thinker and an inspiring speaker. In 2012, Dr. Goyal received the 'Best Professor award by Headlines Today for her interactive, case-based and innovative teaching and training methodology. She has designed and conducted various MDPs for executives on themes like Team Building, Leadership, Understanding Self and Others, Self-Analysis, Goal Setting.

Dr. Goyal is actively involved in the fields of organizational development, human resource development, organization structure, and corporate training. Dr. Surabhi Goyal has addressed the executives of several organizations like NTPC, NHPC, CBI, IOCL, Telecommunications Consultants India Limited, NBCC, Hindustan Insecticides Limited, Projects & Development India Limited, SCOPE, Chennai Petroleum Corporation Ltd., MMTC, RITES, Cement Corporation of India Ltd., Garden Reach Shipbuilders & Engineers Ltd.

Dr. Surabhi Goyal's specific areas of interest are: Managerial Effectiveness, Developing Inter-personal Skills, Self-Discovery, Time Management, Stress Management, Developing Negotiation Skills, Conflict Management, Developing Positive Attitude, Emotional intelligence, Value Actualization, Work-Life Balance etc

About Our Organisation

Faculty of Corporate Training and Development (FCTD) was founded on January 1, 2020 after gaining 25 years of academic experience in the field of management, training many executives at all levels of organisation. Working closely with many reputed organisations, namely, NTPC, NHPC, IOCL, ONGC, FCI, MMTC etc. We have perfected the art of developing people on achieving results with relationships. We have successfully strived to bring in behavioural transformation amongst individuals through a process of Self Development, Effective Team Building and Value Actualisation. For many years, we have been helping professionals to fine-tune their soft skills and enhance their 360-Degree Relationships • Emotional Intelligence

- Leadership Skills • Positive Attitude • Work-Life Integration • Understanding Self & Others
- Conflict Management and Negotiation Skills because it is an accepted fact that success is not solely dependent on 'technical' skills but increasingly on soft skills.
